



How to tell if a package has been tampered with

There are several measures, which protect New Zealand infant formula and other formula products. There are existing stringent quality and food safety tests, as well as additional testing for contaminants carried out by both the Ministry for Primary Industries and manufacturers. To further protect the products, infant formula and other formula products are usually sold in tamper-evident packaging, which is designed to help you see if someone has opened or interfered with the packaging.

Cans

Cans usually have a plastic lid, foil seal with pull tab, and in some cases, a clear plastic film.

Check the seal, sides and base of the can for:

- tears
- rips
- holes
- other punctures
- significant bulging



Sachets

Sachets usually come in a cardboard package with individual sachets inside.

Check the box for:

- unusual holes
- tears
- rips

Check sachets for:

- breaks
- tears
- swelling
- abnormal bulges
- holes
- leaks when shaken or squeezed



Bottles

Liquid products can be sold in bottles with foil seals, plastic screw top lids with a tear-off tab, and in some cases a clear plastic film.

Check the seal, sides and base for:

- tears
- rips
- holes
- other punctures
- significant bulging around seals or of the bottle itself



What to do if you suspect you have a tampered product

Do not use products you think may have been tampered with. Do not throw the product or its container away. Keep handling to a minimum and hold the item in areas a person would not normally touch. For example hold a container by the base at the very bottom. Don't put the item in a plastic or paper bag as this can destroy evidence such as fingerprints. Use a clean cardboard box slightly larger than the item for storing and transporting it. **Report it to NZ Police by calling 0800 723 665 or take it to your local Police station.**

For more information: Call 0800 008 333
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